



RMA PROGRAM

STYLINER[®]
Series

SCHMIDT

6151 W Howard Street Niles, IL 60714
847-647-7117 | 800-323-1332
www.gtschmidt.com



SCHMIDT

MAKE A LASTING MARK

STYLINER[®] *Series*

SCHMIDT Repair/Refurbish Policy: All Styliner[®] products purchased through SCHMIDT may be returned for repair and refurbishment by following the steps below. If your machine and/or controller is still under warranty, please provide the serial number or original purchase order number to verify warranty coverage.

1. Please fill out the Return Merchandize Authorization form in its entirety, including the payment form, and email it to Kyle Williams at kwilliams@gtschmidt.com
2. Your return request will be processed, and when approved, you will receive a confirmation email with a RMA number and shipping instructions. If your machine is still under warranty, your payment form will be updated.
3. Include a copy of the confirmation RMA with your machine.

Machines sent to SCHMIDT without a RMA number and payment form will not be accepted.

Standard repair cost is \$1300.00 and includes the following:

- SCHMIDT technician labor
- Assessment, Evaluation and Refurbishing of the following:
 - All standard parts* that are worn and need replacement (air hoses, wiring, plugs, needle bearings, sockets, pins, brackets, O rings, trigger guards, limit switches, idler screws, solenoid valves, bushings, stylus housing, drive belts, and drive motors).
- Preventative Maintenance Checklist
 - All parts not repaired or replaced that appear to still be in good condition will be checked, tested and adjusted to ensure proper working performance.
- Cleaning of entire interior and exterior of the machine
- Worn and damaged molded covers will be replaced new
- Older model Stingers will receive an upgraded rubber communications cable or heavily damaged ones will be replaced new
- Handling Fee, Packaging and Shipping Charges** (contiguous US only)

*If during assessment of your SCHMIDT machine we find that a part is not covered by our repair program (i.e. PC Boards, Major electrical components, any custom parts that were upgrades at time of purchase), we will contact you for approval prior to performing any further work. If you opt to not have your machine repaired, we can transfer the full cost of your repair to the purchase of a new machine.

**Shipping charges are included up to a 50lb weight limit and for standard ground delivery, no red.



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SCHMIDT Return Merchandise Authorization Form

Company: _____ Contact: _____
Street: _____ Phone: _____
City: _____ Email: _____
State: _____ Zip: _____ Date: _____
Machine Model _____ Serial Number _____

Comments:

Include a copy of the RETURNED confirmation RMA with your machine and ship to:
SCHMIDT Repair Department
RMA#: R _____
6151 W Howard Street Niles,
IL 60714

Machines sent to SCHMIDT without a RMA number and payment form will not be accepted.

FOR SCHMIDT TECHNICIAN:

Assigned RMA #: _____ Date: _____



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RMA PAYMENT

SCHMIDT cannot accept any machines for repairs without payment.

Purchase Order Number: (Please enter PO number below & email PO to pkomis@gtschmidt.com)

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Credit Card Authorization Form

Credit Card Information

Card Type: MasterCard VISA Discover AMEX

 Other _____

Cardholder Name (as shown on card): _____

Card Number: _____

Expiration Date (mm/yy): _____

CVV Code: _____

Cardholder ZIP Code (from credit card billing address): _____

I, _____, authorize _____ to charge my credit card above for agreed upon standard repair cost of \$1,300.00

Customer Signature

Date

